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(18) Ronald Goglia, CMDSM, National President, MSMA (c) with newly certified professionals Robert Vannini, CMDSM, Sr. Analyst - OCE Business Services (l) and Jeff Stangle, CMDSM, Solution Design Consultant - Pitney Bowes. (19) New CMDSS professionals after receiving their credentials with (l to r) Lance Humphries, CMDSM, MAILCOM Managing Director; Joe Brasher, CMDSS; Mike Sandry, CMDSS, Director, Pitney Bowes; Mark Gale, CMDSM, CMDSS, Account Manager, OMG, LLC; and Karen Cornelius, CMDSM, National Vice President Education, MSMA. (20) 2008 Franklin Award winner Jim Prevost (r) with Lance Humphries. (21) 2008 Franklin Award winner Norris Greene (c) with Lance Humphries and Francis Ruggiero. (22) Linda Henry, CMDSM receives the Distinguished Service Award from Ron Goglia. (23) Robert Spadaro, Computershare Communications Services is presented the 2008 MAILCOM Technical Excellence Award by Lance Humphries.